

# P&N Security Group

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**The P&N Security Group UK**

**[www.pnsecurity.co.uk](http://www.pnsecurity.co.uk)**

**Low and High Risk Security Solutions**

**Secure Transportation Solutions**



Telephone: +44(0) 208 4054519 [contact@pnsecurity.co.uk](mailto:contact@pnsecurity.co.uk) [www.pnsecurity.co.uk](http://www.pnsecurity.co.uk)

Head Office: P&N Security Group, 17 Hanover Square, Mayfair, London, W1S 1BN

## The Group

The Group was formed following the successful merger of two security companies looking to enhance and safeguard the services being provided to clients on an International level. Since 2008 we have built an enviable client portfolio with a reputation for delivering outstanding levels of service and continue to do so.

From the outset, our mission and ethos has been built on excellence in everything that is undertaken. We physically take time to understand exactly what our clients require, not what seems to be the easiest solution.

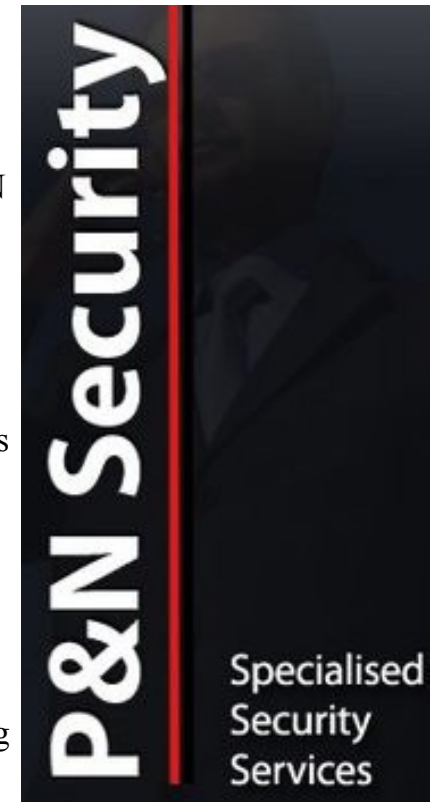
Operating from both our Head Office in Central London and our regional office in Hertfordshire, the P&N Security Group are able to cater for clients both Nationwide and Internationally.

We believe that both low and high risk security and transportation is a basic but essential part of our lives everyday. In today's corporate World, security has become one of the elemental concerns in the operation of any business, institution or organisation

As such PNSG aim to exceed our clients expectations for such a company providing services in the sectors we operate, not only providing a modern and essential service, but also adding value and becoming ambassadors for each client.

By providing a refined and personal service with our Executive and Management teams in constant reach of our clients, they can all feel safe in the knowledge that PNSG are there.

The P&N Security Group have never lost a client through poor performance or service. We are confident that all our client will find our expertise in delivering both understanding your requirements and delivering the service refreshing and cost effective.



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## **Approach**

The P&N Security Group provide a personable and refined approach to all our clients, starting with the consultancy phase where we assess their needs, requirements and lifestyle.

During the phase, a member of the P&N Security Group's Executive Team will discuss in detail the clients requirements, the specific service, level of risk and the quality management system. We will then tailor a bespoke proposed plan and present this to the client and once acceptable to them, implement it.

Seamless transition is also another key factor that is addressed by the P&N Security Group. Our Executive and Management teams provide 24 hour support and on site assistance during the transition phase to ensure that is is completely seamless.

The most important approach taken by the P&N Security Group is excellence through quality and service, not quantity. By physically taking time to understand our clients requirements, providing exceptional personnel, quality systems and continuous management and training, each can feel confident that the P&N Security Group are there.

The P&N Security Group has a management infrastructure that ensure total transparency of the delivery of our services to clients and impeccable and fast responsive communication with our management team. All of our management and executive team are directly contactable and play a front line role in operations and the monitoring of these.

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## **Working With Our Clients**

Working with our clients is key to the success of our services and their business. Continuous management and reviews are fundamental in maintaining the excellence we provide.

PNSG work closely with licensing and local authorities to ensure we exceed the required standards and are extensively experienced in working with schemes such as PubWatch and Project Griffin, attending meetings on behalf of our clients and working with all to combat modern security threats, such as criminal activity and modern terrorism.

Anonymous integrity testing is also another key part of our continuation of service to our clients. By anonymously viewing our operatives whilst working and engaging with them, we can assess the levels of service being provided, quality of that service, dress code, compliance with the clients, PNSG and local authority regulations and conduct of service.



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## **Operational Services**

### **Security**

The P&N Security Group provide a broad range of comprehensive low and high risk security services that give our clients the option for the best service suited to them, these include:

- › Close Protection – Worldwide deployment within 48 hours.
- › International Counter Threat Analysis and Counteraction Measures
- › International Secure Asset Protection
- › Residential Security Teams, Risk and Threat Assessments
- › Specialist High Risk Manned Security Guarding Services Nationwide
- › Refined Door Supervision Services to Clients Nationwide
- › Event, Festival and Concert Security and Management

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## **Transportation**

Our transportation division focuses on the high risk element of transportation and measures to combat modern threats, these include:

- › International Secure Asset Transportation and Tracking
- › Freight | Cargo | Goods Escort, Logistics and Support
- › International Secure Travel Advice, Operations and Procedures

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## **The Right Service for Each Client**

The P&N Security Group strive to provide a refined and personal service through our ethos of excellence to all our clients that go far beyond any other pre-conceived ideas. The intention is to enable clients to function normally whatever the situation and threat with the minimum risk to well being, assets and reputation.

Choosing the right service and provider can be a daunting task. The P&N Security Group aim to help and guide our clients in every way through experience and knowledge when helping them choose the right service for them, not what is best for us.

## **Services of the Finest Grade**

Our Executive, Management and Operatives all have extensive experience in providing low and high risk security and transportation services to clients Globally. A higher calibre of operative is employed to achieve both ours and our clients goals and thus it is a standard requirement that all have a minimum of two years experience in the field they operate before the commencement of their employment with us.

The P&N Security Group work on the basis that experience is key and all our operatives have extensive backgrounds in providing high level and risk security services that range from executive, celebrity, Paparazzi, VIP protection and counter threat services to door supervision at exclusive night spots and specialised manned guarding.



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## **Personnel**

The P&N Security Group recognise that our staff and operatives are the most important assets we have, acting as ambassadors for the Group. As such, we have finely tuned our recruitment process so that only the most capable candidates join us.

The P&N Security Group employ a higher calibre of operative to what can currently be found in the security sector, ensuring that only the most professional operatives that have an understanding of the industry and the client are deployed. A minimum of two years experience is required for candidates wishing to join us and each must undergo a specific vetting and training. Our operatives come from varied backgrounds within the security and transportation industries, ranging from ex-military and officers, RMP (Royal Military Protection), to door supervisors, security personnel and mobile patrol officers.

## **Operative Vetting**

Due to the nature of our business and the requirements of our clients, only the most experienced and trained personnel with impeccable backgrounds join us. All individuals that work both for and with the P&N Security Group need to be 5 year vetted to BS7858 within six weeks of their start date. The vetting process includes a CRB check, previous employment, references and a full 5 year working history, regardless of which country they have been employed in.

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## **Welfare**

With our staff and operatives being the most valuable asset that PNSG has, their welfare and equal opportunity is of paramount importance. We reward all of our staff and operatives for good performance and aim to keep them as active as possible, providing an incentive for them to stay with us and a platform to build a rewarding career in security. As a result of our care for our operatives, we have a very low staff turnover, with satisfied clients.

## **Operative Training**

At PNSG, training is crucial to the ongoing success of our service delivery, all staff undergo a Security Training Analysis (STA) to ascertain current levels of training and identify where there could possibly be a shortfall of knowledge. All are trained rigorously in health and safety, first aid, conflict and resolution and fire safety. All staff undergo continuous training from our in house SIA registered and former Police commander training advisor, who runs refresher courses for all our operatives in all aspects of their work undertaken, including client relationships and customer service at regular intervals.

Given the current threat level that is faced by domestic and International Terrorism, we have developed a unique Anti-Terrorism Training schedule adapted beyond the current UK Government guidelines that all our operatives undergo on a six monthly basis.

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